ROSE Project

Resources Opportunity Services Evaluation

Project Goal

Develop a roadmap for integrating all of NCRA's products including educational and training programs, services, and tools into a unified system, to establish NCRA as essential to the success of all those in the court reporting, CART, and captioning professions.

Project Process

1. Create a project communications plan addressing messaging to the staff, Board, and membership.
2. Complete one inventory form for each product.
3. Assign a priority* to each product.
4. Present all products to the director team. Staff directors will ask candid questions about each product.
5. Staff directors will make recommendations on expanding, reducing, modifying, or eliminating products.

Project Outcome

1. **Member Focused outcome** (see project goal)
2. **NCRA "In House" Outcome:** To facilitate sound decision making for the staff and for the Board regarding the integration of new products, as well as the expansion, reduction, modification, or elimination of existing products.

*Tools will be developed to help with this process

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